



PHOENIX

OUR QUALITY POLICY

"We, at Phoenix Petroleum Philippines, are committed to provide unrivalled service to our customers. To us, customers are first everything else is second. This is possible only through a work environment that challenges the ordinary individual to be part of a team that strives for the extraordinary, that maximizes the potential of the person, that enriches the quality of life of our people and their families.

We recognize change as constant. As a consequence, being better is never ending. Being better is achieved through collaborative efforts that recognize diverse points of views while trying to achieve our common goal: unrivalled customer experience. Understanding our customers: who they are; what they need; the requirements of their business environment; our business environment whether they be laws, codes, industry practices; the needs of the communities we affect and serve are integral in making our corporate point of view whole so that our programs and services are responsive, relevant and directly address the competitive challenges that come our way.

We believe we are stewards of what we have. We are keepers for the next generation. We therefore value our social responsibility, our part in nation building. We walk with deliberateness, conscious of the footsteps we leave behind."

Dennis A. Uy
President and CEO